

**e-mail from a Gabriel Customer**

**From:** NY State School District HQ

**To:** Gabe Zanche, Sr.

Gabriel First Corp.

**Sent:** Friday, November 09, 2007 3:43 PM

**Subject:** MRSA scare

Hi Gabe,

Knowledge is golden. I want to thank you for the education you have passed on to me. The MRSA scare is serious but if there was more knowledge of the correct way to clean surfaces it would be prevented safely. I met with administrators and was able to pass on many things I have learned over the years. The fact that microorganisms cannot survive without having dirt as a host, in other words, germs cannot live on a clean surface.

I was given the names of many disinfectants but in light of knowledge it was found the use of them was not the answer to the problem. The answer is proper cleaning and rinsing of surfaces. We have stepped up the repetition of cleaning restroom fixtures a collection point for germs.

When the meeting was done everyone gained from knowledge and was very comfortable with the condition of our building. I feel there are too many companies pushing disinfectants to make the dollar and not actually caring for the welfare and health of fellowman. A clean building is a safe building.

Have a good weekend.